

EMAIL MESSAGE-sent to HEERF block grant recipients from HEERF Team
2.22.2022

Dear First Name (Student ID),

We are pleased to inform you that federal funds have been made available to higher education institutions to assist students impacted by COVID. Northcentral Technical College (NTC) received additional funding through Supplemental Assistance to Institutions of Higher Education (SAIHE) under PL 116-20 III Coronavirus Response and Relief Supplemental Appropriations ACT, 2021, to be used as direct grants and support to students.

Students enrolled for the spring 2022 semester and who were also a Pell Grant recipient were automatically awarded an SAIHE (Supplemental Assistance to Institutions of Higher Education) block grant.

The purpose of this email is to inform you that you are the recipient of a block grant, supported by SAIHE, in the amount of \$162, which will be refunded to you later this week.

This block grant may be used for costs due to the impact of COVID:

- course materials,
- technology,
- food,
- housing,
- health care (including mental health care),
- child care,
- tuition.

Your block grant funds will be disbursed to your NTC student account through the refund selection you made with BankMobile. If you chose ACH direct deposit, please check to make sure that your account information is current. You can also sign up for mobile alerts through BankMobile. Alerts are sent in real-time to provide you with the most up-to-the-minute information regarding your refund. Simply select Mobile Alerts of Refund Status under the Refunds tab on the BankMobile website. Refunds will be processed within four business days. If further action is needed, you will receive an email from the Student Finance Office asking you to make a selection prior to processing of your fund disbursement.

NTC staff are here to assist you during this challenging time with other support options. You may connect with your [advisor](#) to discuss access to additional resources that may include:

EMERGENCY ASSISTANCE / RESOURCES

If you have an emergency situation and would like to discuss that situation to determine additional resources that may be helpful to you, we encourage you to schedule an appointment with your advisor by calling 715.803.1797. www.ntc.edu/students/academic-advising

TIMBERWOLF TABLE FOOD PANTRY

Current NTC students are invited to visit Timberwolf Table, on the 4th floor of the Center for Health

Sciences (on the Wausau campus), once a week during the listed hours. When visiting, students will self-select a number of items from several categories including breakfast, fruits and vegetables, protein, pasta and soup, and miscellaneous.

- Mondays 11:00 a.m. - 2:00 p.m.
- Tuesdays 3:00 p.m. - 6:00 p.m.
- Fridays 11:00 a.m. - 2:00 p.m.
- Or by appointment by calling 715.803.1294 or emailing timberwolftable@ntc.edu

Regional campus students may also take advantage of Timberwolf Table services by stopping at the front desk of their preferred regional campus once a week to receive a bag of non-perishable food items designed to provide food for a day.

FOODSHARE WISCONSIN

FoodShare Wisconsin helps people with limited money buy the food they need for good health. If you are approved, you may also qualify for Emergency FoodShare.

The fastest way to apply is online or on your smartphone: access.wisconsin.gov

INTERNET ACCESS + TECHNOLOGY RESOURCES

Wi-Fi capabilities have been extended to the parking lots of all NTC campus locations, so you can safely access the internet from the comfort of your vehicle. If you need additional technology resources or equipment to complete your coursework, connect with your advisor through your Starfish Success Network in Canvas or call to schedule a virtual appointment.

715.803.1797 | www.ntc.edu/students/academic-advising

ACADEMIC RESOURCE CENTER

The Academic Resource Center (ARC) provides academic support that is specifically designed to assist students who are currently enrolled in a class or area of study at Northcentral Technical College. Support is available in a variety of formats including in person and live online sessions.

715.803.1403 | www.ntc.edu/academic-resource-center

IT HELP DESK

Having a technical issue? Submit a help desk ticket, chat with us, or call to get support.

715.803.1160 | help_desk@ntc.edu

As the College that cares, NTC remains committed to serving the needs of our students and we send our wishes of encouragement to you as you continue on your path toward completing your education. Remember, we are here for you.

If you have any questions, please email crrsaa@ntc.edu.

Take care,

NTC HEERF Team