

HEERF Emergency Assistance Application Spring Semester 2022 Student Approval Email

Dear First Name,

Thank you for taking the time to apply for Higher Education Emergency Relief Funds (HEERF) through Northcentral Technical College. The purpose of this email is to inform you that your application for assistance has been approved for a total of \$Approved Total Amount (Student Finance/Final).

When will you get your refund? HEERF refunds are processed on Thursdays. No exceptions!

If you are receiving this approval email on Monday, your refund will be processed the following day for deposit into your bank account later this week. If you are receiving this approval email on Tuesday, Wednesday, Thursday, or Friday, your refund will be processed next week and the funds deposited into your bank account next week.

Please remember that any funds received are to be used for the Covid-related expenses you outlined in your application.

Funds will be disbursed to your NTC student account through the refund selection you made with BankMobile. If you chose ACH direct deposit, please check to make sure that your account information is current. You can also sign up for mobile alerts through BankMobile. Alerts are sent in real-time to provide you with the most up-to-the-minute information regarding your refund. Simply select Mobile Alerts of Refund Status under the Refunds tab on the BankMobile website.

If further action is needed, you will receive an email from the Student Finance Office office asking you to make a selection prior to processing of your fund disbursement.

You may also be eligible for Coronavirus Tuition Assistance, which would be directly applied directly to the tuition balance in your student account. To apply, please complete the HEERF Tuition Assistance applied directly to NTC account balance application.

In addition to your approved funding, the NTC staff is here to assist you during this challenging time with support options that include:

TIMBERWOLF TABLE FOOD PANTRY

Current NTC students are invited to visit Timberwolf Table, on the 4th floor of the Center for Health Sciences (on the Wausau campus), once a week during the listed hours. When visiting, students will self-select a number of items from several categories including breakfast, fruits and vegetables, protein, pasta and soup, and miscellaneous.

- Mondays 11:00 a.m. - 2:00 p.m.
- Tuesdays 3:00 p.m. - 6:00 p.m.
- Fridays 11:00 a.m. - 2:00 p.m.
- Or by appointment by calling 715.803.1294 or emailing timberwolftable@ntc.edu

Regional campus students may also take advantage of Timberwolf Table services by stopping at the front desk of their preferred regional campus once a week to receive a bag of non-perishable food items designed to provide food for a day.

FOODSHARE WISCONSIN

FoodShare Wisconsin helps people with limited money buy the food they need for good health. If you are approved, you may also qualify for Emergency FoodShare.

The fastest way to apply is online or on your smartphone: access.wisconsin.gov

INTERNET ACCESS + TECHNOLOGY RESOURCES

Wi-Fi capabilities have been extended to the parking lots of all NTC campus locations, so you can safely access the internet from the comfort of your vehicle. If you need additional technology resources or equipment to complete your coursework, connect with your advisor through your Starfish Success Network in Canvas or call to schedule a virtual appointment.

715.803.1797 | www.ntc.edu/students/academic-advising

ACADEMIC RESOURCE CENTER

The Academic Resource Center (ARC) provides academic support that is specifically designed to assist students who are currently enrolled in a class or area of study at Northcentral Technical College. Support is available in a variety of formats including in person and live online sessions.

715.803.1403 | www.ntc.edu/academic-resource-center

NTC FOUNDATION LAPTOP SCHOLARSHIP PROGRAM

The NTC Foundation is currently offering students an opportunity to apply for one of a limited number of laptop scholarships. These laptops are re-purposed by the College, and made ready for student use. Students may apply by completing an online application. Please check with your Student Success Advisor for a link to the application.

NTC STUDENT EMERGENCY FUND

Students experiencing unforeseen financial difficulties may be eligible to apply. Connect with your advisor through your Starfish Success Network in Canvas or call to schedule a virtual appointment.

715.803.1797 | www.ntc.edu/students/academic-advising

IT HELP DESK

Having a technical issue? Submit a help desk ticket, chat with us, or call to get support.

715.803.1160 | help_desk@ntc.edu

As the College that cares, NTC remains committed to serving the needs of our students and we send our wishes of encouragement to you as you continue on your path toward completing your education. Remember, we are here for you.

Take care,

NTC HEERF Team