

HEERF Emergency Assistance Application Spring Semester 2022 Student Approval Email

Dear First Name,

Thank you for taking the time to apply for Higher Education Emergency Relief Funds (HEERF) through Northcentral Technical College. The purpose of this email is to inform you that your application for tuition assistance has been approved for a total of \$(amount approved). Tuition assistance funds will be applied to your Spring 2022 balance.

When will you get your tuition assistance? HEERF assistance is processed on Thursdays. No exceptions. If you have already made a payment on your tuition balance, your refund will be processed the following Thursday.

Tuition refunds will be disbursed through the refund selection you made with BankMobile. If you do not have a refund preference set up, you will receive a separate email from the Student Finance Office with instructions on how to set up one up.

In addition to your approved funding, the NTC staff is here to assist you during this challenging time with support options that include:

TIMBERWOLF TABLE FOOD PANTRY

Current NTC students are invited to visit Timberwolf Table, on the 4th floor of the Center for Health Sciences (on the Wausau campus), once a week during the listed hours. When visiting, students will self-select a number of items from several categories including breakfast, fruits and vegetables, protein, pasta and soup, and miscellaneous.

- Mondays 11:00 a.m. - 2:00 p.m.
- Tuesdays 3:00 p.m. - 6:00 p.m.
- Fridays 11:00 a.m. - 2:00 p.m.
- Or by appointment by calling 715.803.1294 or emailing timberwolftable@ntc.edu

Regional campus students may also take advantage of Timberwolf Table services by stopping at the front desk of their preferred regional campus once a week to receive a bag of non-perishable food items designed to provide food for a day.

FOODSHARE WISCONSIN

FoodShare Wisconsin helps people with limited money buy the food they need for good health. If you are approved, you may also qualify for Emergency FoodShare.

The fastest way to apply is online or on your smartphone: access.wisconsin.gov

INTERNET ACCESS + TECHNOLOGY RESOURCES

Wi-Fi capabilities have been extended to the parking lots of all NTC campus locations, so you can safely access the internet from the comfort of your vehicle. If you need additional technology resources or equipment to complete your coursework, connect with your advisor through your Starfish Success Network in Canvas or call to schedule a virtual appointment.

715.803.1797 | www.ntc.edu/students/academic-advising

ACADEMIC RESOURCE CENTER

The Academic Resource Center (ARC) provides academic support that is specifically designed to assist students who are currently enrolled in a class or area of study at Northcentral Technical College. Support is available in a variety of formats including in person and live online sessions. 715.803.1403 | www.ntc.edu/academic-resource-center

STUDENT EMERGENCY ASSISTANCE FUNDS

Students experiencing financial difficulties may also be eligible to apply for student emergency assistance funds. Connect with your advisor through your Starfish Success Network in Canvas or call to schedule a virtual appointment. 715.803.1797 | www.ntc.edu/students/academic-advising

IT HELP DESK

Having a technical issue? Submit a help desk ticket, chat with us, or call to get support. 715.803.1160 | help_desk@ntc.edu

As the College that cares, NTC remains committed to serving the needs of our students and we send our wishes of encouragement to you as you continue on your path toward completing your education. Remember, we are here for you.

Take care,

NTC HEERF Team
